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July 7, 2006

Dear Patients and Families,

It is with a great degree of sadness that I announce that I will be closing my practice in Kerr County in August. I have been honored to have the opportunity to know you and will miss our interactions and conversations. I am humbled and grateful for the incredible support that you have provided to me and to my family while I have practiced here. I have certainly been fortunate to know such wonderful patients. While I certainly desire the opportunity to return to practice here in the future, I do not currently know how soon this may be possible.

I am relieved to announce that several local physicians have expressed a willingness to assume care of my former patients. Dr. Mark Fitzgerald, Dr. Gerald Price, Dr. James Graham, and Family Practice Associates have each reported room in their practices specifically for many of my former patients. I strongly encourage you to establish care with these or other physicians as quickly as possible. These physicians are preferred providers with most of the same plans that I have accepted (including Dr. Fitzgerald being a United Healthcare preferred provider). However, they may not all be preferred providers with all of the same plans so please be aware that your payment responsibilities may be different with them.

We will maintain our medical records, as required by state regulations, so that your information will be available if needed and properly requested. With your permission and without charge, I will provide Dr. Fitzgerald, Dr. Price, Dr. Graham, or FPA with *pertinent medical record information*\* to enable them to conveniently assume your care. We will also provide other Kerr County primary care physicians *pertinent medical record information*\* for the purposes of assuming your care with charge only for conveyance. We will require a charge as allowed by state law for other copies of the medical record. The prescribed charges are currently \$25.00 for the first 20 pages and \$0.50 per page thereafter. If needed, a record request form is available from our office, our website ([www.DrChrisWilliams.com](http://www.DrChrisWilliams.com)), or may be copied from the other side of this letter.

Except as specifically arranged, we will not be able to provide continued medical care for you in Kerr County after August 13, 2006. Please be aware that my routine visit schedule is already quite full for the rest of the summer, and we may schedule you with an alternate physician if you require care prior to August 13<sup>th</sup>. Our regular office may be reached during our typical hours through July 28<sup>th</sup>. After July 28<sup>th</sup>, all correspondence should be addressed to P.O. Box 859; Ingram, Texas; 78025. Our fax number will be (214)722-1545, and my staff or I may be contacted at (214)769-1459.

I would like to resolve any outstanding concerns prior to my leaving the area. If you feel that there are any unresolved issues that I need to address concerning your care prior to assuming a new physician, please notify my office by July 21, 2006 so that we can discuss your outstanding healthcare concerns.

Thank you,

Christopher Williams, M.D.

Contact Information for physicians mentioned above:

Mark Fitzgerald, M.D.	401 Junction Highway; Kerrville, TX 78028	(830) 896-9792
Gerald Price, M.D.	710 Water Street, Suite 706; Kerrville, TX 78028	(830) 895-8622
James Graham, M.D.	708 Hill Country Dr., Suite 300A; Kerrville, TX 78028	(830) 896-4433
Family Practice Associates	220 Wesley Dr; Kerrville, TX 78028	(830) 896-4711

\* Record information considered "Pertinent medical record information" will generally include an initial history and physical, recent progress notes, recent prescription copies, recent laboratory results, and recent consultation reports. We will provide this information without charge if properly requested by October 1, 2006. Items included without charge will be determined solely by Sierra Ridge Family Medicine staff and will not be subject to appeal. All maintained medical records from your personal file will be available as required by state law subject to appropriate charges.